



Parking:

Limited parking is available on the north side of Flandrau on Hawthorne Street. There is a yellow curb on Hawthorne that can fit about 3 school buses or 8 to 10 passenger cars; or some combination of the above. This is the best place to unload and load the vehicles. A parking permit needs to be placed in the windshield of each vehicle, which the trip organizer may get at the front desk and distribute to all drivers. All additional vehicles should park in Cherry Ave. garage, one block south of Flandrau next to the football stadium. Please note there is an hourly fee for parking in any garage. [Click here for map & directions](#)

Check in:

We ask the group to arrive a few minutes early to check in and have a brief orientation. Please have a final count of participants, staff, and chaperones ready when you check in. Weather permitting, have the group remain outside for the orientation and have only one person come into the science center for check-in

Please notify our staff during check-in if your schedule has changed.

**Our staff does their best to adjust schedules when needed but please be mindful of your arrival and departure times.

Early Arrival: If your group arrives early please note that other groups may be scheduled and we may not be able to accommodate your group starting early.

Late Arrival: Late arrivals may result in missing planned experiences if other groups are scheduled.

Chaperones

The role of a chaperone is an important one and the quality of the participants experience is greatly dependent on the level of involvement the chaperone has with the group and exhibits. One chaperone/adult accompanying the group is required for every ten children. Chaperone group assignment should be established prior to arrival. Chaperones are accountable for their group of participants including their behavior, throughout the visit. Please communicate these expectations with your chaperones to ensure the best experience for your group's visit.

Theater Seating

We do our best to keep classes together but to accommodate everyone in the best possible seats we may need to break up groups. We ask that chaperones and teachers insert themselves into the line with the participants.

Accommodations: Please let us know during check-in if there are any accessibility accommodations needed for your group.



Payment

Payment can be made by cash, credit card, or purchase order **on the day of your visit**. Checks will **NOT** be accepted at the register during check-in. Please let us know if payment by check is needed prior to your visit. Coupons, memberships or other discounts are not redeemable with group pricing. Groups will be charged for the number of attendees they have the day of their visit. Please have a final count of participants, staff and chaperones when you check in.

Ten Participant Minimum: If your group arrives with less than 10 participants on the day of your visit, your group will be charged the base rate for your visit.

Group Visit Base Rates

2 hour Visit

- \$120 Standard Group Base Rate
- \$100 Non-Profit Organization Group Base Rate
- \$80 K-12/Youth Organization Group Base Rate
- \$60 Title I K-12 & UA Affiliated Group Base Rate

1 Hour Visit

- \$60 Standard Group Base Rate
- \$50 Non-Profit Organization Group Base Rate
- \$40 K-12/Youth Organization Group Base Rate
- \$30 Title I K-12 & UA Affiliated Group Base Rate

Coupons: We do not accept coupons, memberships or other discounts with our group rate pricing.

Cancellation:

Cancellations must be received by email at Flandrau@arizona.edu, at least 3-weeks prior to your scheduled visit. Any group cancelling with less than a 3-week notice will be billed the base rate for their group type; see Base Rates above. The option to reschedule is dependent on availability

Food:

Flandrau has a no food and no drink policy inside the building. Water bottles are allowed. There is an area in the Science Store to keep lunches and snacks while your group is visiting the science center. There is also a grassy lawn with shady trees in front of the building, which you are invited to eat on.

Science Store:

We do have a gift shop available for purchases. If you do not want your group purchasing in the gift shop, please let us know when you check-in. If participants are allowed to purchase items, we allow 10 children in the gift shop at a time accompanied by 1 adult. Please help your group adhere to this rule.